

## Friends of Putney Library Consultation and Survey Results

## Part C: Summary of Comments and Suggestions

This Consultation took place from October 2015 - Jan 2016 and included a short survey both online and paper based. A total of 223 forms were completed.

All of the many ideas, comments and suggestions received, including those forming the answers to Questions 10 and11 of the Survey, have been categorised and summarised below. The statistical results for survey answers are available in a separate document, Consultation Results Part B.

The Friends of Putney Library have also published a report and action plan, (Consultation Results Part A), copies of which are available at Putney Library, or by email from <a href="mailto:friendsofputneylibrary@gmail.com">friendsofputneylibrary@gmail.com</a>

## Comments and Suggestions Received

General	Library Stock	Specific Groups, Events, Courses
Noticeboard layout and organisation.	Genealogy section	Language groups, ESL
Consideration of noise when different activities take place	Reference books and support for exam revision	Opera Group & talks by local musicians, live music, music history
Increase time allocation for computers	Holiday places & OS maps & IT books	Family history
Opening times: a suggestion of open Tues a.m. but closing 7.00p.m. in the evening was made.	Books on latest software	Local history, cultural, authors and London talks/authors
New signs to children's library	Popular book club books	Yoga, Pilates
Access for buggies for children's library	Best selling non fiction	Film show once a month
Speed of collection at checkout	Textbooks for children on low incomes	Talks about or Q&A with well known cultural figures
Click & collect parcel service for local businesses	Children's classics (not compilations)	Volunteering Drop-In sessions
A focus on traditional Library Services	Categorise children's books by reading stage, text/ pictures	Local history and philosophy courses
More internet computers	Range of stock for children	Interview skills course
Peaceful space for people to write /research	Stamp Catalogues	Reading groups
Cleanliness and comfort	Music Library	Recording music
Low cost room hire for classes/ meetings	Local history 'voice archive'	Putney Orientation Day for newcomers
	Continue with newspapers	Adult learning in the evening
		Local choirs day
		'National book award' mirror events

Library Groups	Local Information Available	Ideas for Teenagers
Discussion groups for readers	Putney area activities information, including film, children's, community events	Homework club
Reading club	Information on sports, adult education classes, campaigning groups	Revision facilities
Writers/ creative writing group	Hub for information on poetry, singing, local book clubs	Teenage section
Video/ DVD of books read by book groups	Information on hobbies; music, arts, crafts	Reading groups for 11+
Music study group	Links to local colleges/ universities/ distance learning	Teenage space wanted (with due consideration of location & noise)
Arts & crafts group for adults	DIY firms, local traders	Authors' talks
Adult learning groups/ classes in the evenings	A person available to answer questions.	School projects support
Library Users group	How to volunteer in the local area	Book club
	Contacts for local book groups	
	Community Centres/ other libraries (events)	

Ideas for Children's Library				
Lots of praise	More story time & song groups	Puppet theatre & school plays		
After school club	Cater for and Talks by grandparents	Holidays events		
Arts events with proper instruction	Reading list for different age groups	Cartoon events for all age- groups		
Beanbags, book corner, browsing area	Book reviews by children	Dancing lessons – in another room		
Scheduling of rhyme time to accommodate different groups	Better links and communication with local schools	More craft events / messy morning style events		
More computers & longer time on them	Upgrade to colourful & comfy chairs	Better access/ Buggy space		
Baby & crawler groups	Have an on-going reading club	Themed areas/ more comfy places to read		
Introduction to playing instruments	Classic books storytelling	Rhyme time for older children (2-4) or foreign language RT		
Maths-type games and puzzles	Book club for middle years/ teenage	Reading help for older children		

Online Access, including Training and Support	Allocation/ Use of Space	WBC Services
Discussion groups	Reading room	Provision of recycling bags was a top priority
More computers	Exhibition space	An information hub on obtaining Council services and help to contact WBC
Digital training & literacy	Coffee shop (but mixed views on this).	Provision of parking permits liked
Numeracy training	Sound-proofed music space	Provision of a Small Business clinic
Support and tuition for both basic and advanced internet use	Crèche facilities	People would like to meet officers to discuss future plans for Putney
Training in use of social media	Quiet area for research/revision	One hour permits
How to publish on line	Rehearsal space for theatre groups	Pay Council Tax
Support for distance learning including increased terminal time	Space for exercise e.g. Pilates	Provide Planning information
Support for access to WBC services	Meeting room space needed	Renewal of freedom passes
Advanced Computing classes	Practice rooms	Electoral register
Online security	Music lesson space	Residents parking permits
		Information about school applications